

## Accessing your CastleBranch Immunization Summary

Video instructions are available in the frequently asked questions (FAQ) video library.



A CastleBranch Solution.

**Need Help?**

If you are visiting a Quest Diagnostics PSC for a drug screen, you must wear a mask/face covering such as a bandana, scarf, or handmade mask. This is a new requirement in addition to a no-contact forehead temperature check upon entry. Any donor with a temperature greater than 100.3 or without a mask will be turned away.

Submitted documentation typically takes 3-5 days to review (excluding weekends). If you have questions regarding your To-Do Lists, we invite you to access our [Video FAQ's \(click here\)](#) for assistance.

Do you have new documents to submit to a completed requirement or a general request? We can Help! Click [HERE](#) to submit a request. We will keep your [Service History](#) updated so you can stay informed. Please allow approximately 2 business days for a response.

Exciting news! CastleBranch now offers assistance videos to better assist you with navigating your myCB account! Click [\(here\)](#) to access the new videos!

Select "Where is my compliance summary report?"



Accessing your immunization summary:

1. Select **Document Center**
2. Select **My Documents**
3. Select **Clinical Requirements**
4. Select **Results or Merged**
5. Select the file and click Download

