



## PREPAID SERVICES FOR STUDENTS

If you are a current UW student, your payment of the Services & Activities Fee (SAF) entitles you to campus health services during quarters you are registered.

### Medical care

- > Unlimited nurse **medical advice** in person or by phone during business hours, or after hours by phone
- > **One face-to-face interaction with a provider (doctor or nurse practitioner) per quarter** for medical concerns OR one visit with our Travel Clinic. Does not include lab work, vaccines, imaging, procedures, or medication.

### Mental health & addiction

- > No-cost **same-day crisis support** for urgent needs
- > **Next-day brief support visits** for feedback, advice, and treatment options
- > Help **quitting smoking** or addressing substance use

### Other resources

- > **Free safer sex supplies** through our Health Promotion office (condoms, lube, dental dams)
- > Assistance enrolling in & using health insurance

## SERVICES FOR WHICH WE CHARGE

Hall Health will **bill your health insurance for the services listed below**. If your insurance does not cover all or part of the cost, you will be charged.

- > Additional office visits beyond the quarterly subsidized visit
- > Lab tests
- > Comprehensive physical exams and annual exams
- > Dermatology
- > Sports medicine
- > Physical therapy
- > Immunizations
- > Imaging (xray)
- > Counseling
- > Psychiatry and medication management

## HOW TO REACH US

### Appointments & general information

(206) 685-1011

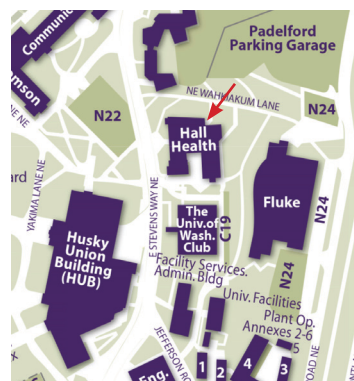
Consulting Nurse .....	(206) 221-2491
Immunizations .....	(206) 685-1018
Mental Health .....	(206) 543-5030
Pharmacy .....	(206) 685-1021
Administration .....	(206) 685-1081
Billing .....	(206) 616-1881
Medical Records .....	(206) 744-9000
Health Promotion .....	(206) 616-8476

**After-Hours Advice Line** ..... (206) 744-2500

## HOURS

Monday — 8AM - 5:30PM  
 Tuesday — 9AM - 5:30PM  
 Wednesday — 8AM - 5:30PM  
 Thursday — 8AM - 5:30PM  
 Friday — 8AM - 5:30PM  
 Closed weekends and holidays

## OUR LOCATION



*Across the street from the HUB*



# HALL HEALTH CENTER

*Primary Care on Campus*

HALL HEALTH CENTER  
UNIVERSITY OF WASHINGTON  
*We're here for you*



SERVICES + ACTIVITIES FEE  
Revised 8/18



Accredited by  
Accreditation Association  
for Ambulatory Health Care, Inc.

## WE'RE HERE FOR YOU

Hall Health Center (HHC) is an **outpatient clinic** that provides health care to **University of Washington students, alumni, faculty, and staff, as well as to the general public.** Infants, children, adolescents, and adults are welcome at Hall Health.

We are closely associated with UW Medicine. Our doctors and nurse practitioners are board certified and hold clinical faculty appointments.

**We are committed to providing you with the best health and medical services available.**

HHC achieves the highest standards of outpatient medical care, as recognized by full accreditation from the Accreditation Association for Ambulatory Health Care.

## OUR SERVICES

**Help evaluating and treating illnesses and injuries, tailored to Huskies**

- > Same-day appointments for urgent needs
- > 24/7 medical advice

**Help preventing disease and illness**

- > Immunization, including for travel
- > Study abroad assessments and physicals

**Mental health care**

- > Individual & group counseling
- > Medication management
- > Light therapy for seasonal affective disorder

**Specialized medical care**

- > Travel medicine
- > Dermatology
- > Sports medicine
- > Physical therapy

**Sexual and reproductive health**

- > Prenatal care/obstetrics
- > Birth control, including IUDs & Nexplanon

**On-site pharmacy, laboratory, and x-ray**



## REGISTER FOR CARE AT HALL HEALTH

The first step to becoming a HHC patient is to **visit our office and register to receive care.** You only need to register once.

Be prepared to provide insurance information. Bring in your **insurance card and photo identification** each time you visit Hall Health.



## ACCESS RECORDS ONLINE

UW Medicine eCare is a patient portal offered to Hall Health Center patients. **eCare enables you to manage and receive information about your health online.** You can access eCare from a computer or tablet or by downloading the MyChart app.

## HEALTH INSURANCE COVERAGE

International and graduate students

International students are required to purchase the **UW International Student Health Insurance Plan (ISHIP)**, while graduate students working as research or teaching assistants may be covered by the **Graduate Appointee Insurance Program (GAIP)**. Each plan covers care at Hall Health Center, including primary care, mental health care, and more.

Other types of insurance plans



You are responsible for paying any **co-payments** required by your health insurer. Confirm that your coverage is active and **educate yourself as your plan's provisions and limitations** before your visit.

## HEALTH INSURANCE HELP

If you are uninsured, your insurance does not provide coverage in Seattle, or if you need help using your insurance, contact our Health Promotion office for insurance help.

You can reach us at [hppccweb@uw.edu](mailto:hppccweb@uw.edu) or (206) 616-8476 for assistance.

## CONFIDENTIALITY

Hall Health protects your medical records to the fullest extent possible. **University administrators, faculty, parents, and partners do not have access to your records.** Medical information is released only with your written permission, except as legally required in life-threatening emergencies.



The UW Medicine Notice of Privacy Practices is available online at [hallhealth.washington.edu](http://hallhealth.washington.edu)

## AFTER-HOURS CARE

**For urgent medical problems after Hall Health is closed, call (206) 744-2500.** You will be connected to a nurse who will be able to provide advice, make treatment suggestions, and help you arrange follow-up care.

If you need emergency **medical care after hours**, the **University of Washington Medical Center (UWMC)** is the preferred provider for the International Student Health Insurance Program (ISHIP) and for the Graduate Appointee Insurance Program (GAIP).

**UW Neighborhood Clinics** has several urgent care facilities around Seattle, including the UW Neighborhood Ravenna Clinic, just across the street from University Village.